

Campus Hardscape, Refuse & Recycling Service Level Agreement (SLA)	
Hardscape Task	Frequency
Hardscape	
Power blow walkways	1x week
Spot cleaning	1x month
Pressure washing	annually
Street Cleaning	
Parking lots sweeping	2x month
Campus streets sweeping	2x month
Litter Control	
Empty outdoor refuse cans	2 to 3 times a week
Empty outdoor recycle cans	2 to 3 times a week
Empty refuse dumpsters, Residence Halls	5x week
Empty refuse dumpsters, Apartments	2x week
Empty refuse dumpsters, Campus	2x week
Empty recycle dumpsters	2x week
Empty compost dumpsters	2x week
Roof Cleaning	
Roof surface	annually
Gutters	annually