

FACILITIES FOCUS

ASSET • Central Plant • Client Support Services • Energy & Engineering
Environmental & Resource Services • FS Administration • Maintenance Services

DECEMBER 2024



Adam Schnirel, AVC of Facilities Services, provides a yearly update to FS employees at a packed lecture hall in the Student Success Center on December 6.
(UCR/Erin Chapman)

Counting Our ACCOMPLISHMENTS THIS YEAR



4,500

Support Calls Answered



17,000

Work Orders Processed



7,500

Front Desk Emails Replied



1,800

Event Requests Completed



31,000

Landfill Dumpsters Emptied



39

New Hires



NOTABLE YEAR-END HIGHLIGHTS

A semi-automated new hire onboarding/integration process was implemented by FS HR, which has improved and streamlined the experiences of new employees.

With support from Central HR's Employee and Organizational Development leadership, FS HR customized and launched a leadership development program focused on interpersonal communication and leadership. Supervisors participated in trainings and engaged in conversations about building trust, creating a culture of respect, coaching, engagement, and difficult conversations. This ongoing investment into our leadership team's development will continue in the new year.

FS HR partnered with Riverside County's Workforce Development and Employment Development Departments in establishing an on-the-spot interview and hire process for senior custodian and groundskeeper limited positions to offset the operational impact of high vacancy rates. This expedited process is possible with limited positions and reduces the hiring timeline from 16-20 weeks to 2-3 weeks.

FS participated in a carbon insets program to study how to reduce UCR's energy consumption through internal projects and operational investments which provide sustained carbon reductions.

FS performed another successful steam shutdown to improve safety and create efficiency. View our award-winning video at youtu.be/btr1dhfKHLk.

As part of a task force, FS published a study with pathways the campus can take to reduce greenhouse gas emissions by 90%.

Maintenance Services implemented

a new preventative maintenance program for smoke dampers, along with continuing compliance with eyewash/drench showers and generators, and improved lamping work order efficiency.

Custodial Services onboarded a new supervisor and over 15 senior custodians.

Custodial Services began servicing the new School of Business Building, of which includes 53,000 cleanable sq. ft.

Improvements were made to how billing information is captured and how cost and usage data is reported. A new natural gas contract limits our market risk.

UCR officially became an affiliate of the Bee Campus USA program.

Employee engagement action plans were completed for every unit this year, which included purchasing more equipment, updating tools/software, improving purchase order completion times, having more BBQs, improving training opportunities, and sharing more organizational information.



A substation HVAC project reduced peak temperatures of 130 degrees in the summer to now only upper 80s.
(UCR/Bill Hensche)

FACILITIES FOCUS

STAFF MILESTONES

15 YEARS

Raymond Sanchez
Irrigation Mechanic

CONGRATULATIONS

Cheers and farewell to Linda Bejenaru, Project Reporting Analyst. The Project Management team wishes you a wonderful retirement.



HAPPY Holidays

We wish everyone
happy holidays
and
a special
acknowledgement
to those continuing
to work through the
winter break

UC RIVERSIDE
Facilities Services

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